Campus Policy and Procedure Manual (PPM) 200-45 sets forth a process by which computer systems with a broad scope are vetted conceptually. The system concept presented relates to Case Management of HR and Finance issues in a Shared Service Center.
CAP Oversight Committee

February 2, 2011 12:03 PM

CAP has no comments on this topic.
COR Policy

March 8, 2011 2:39 PM

CORP has reviewed the PPM 200-45 Request for the HR & Finance Case Management for Shared Service Center system. CORP agrees in principle that standardizing administrative operations and efficiency is a good idea. Despite our agreement in principle, the committee is concerned that UC Davis not use software unique in the UC system to implement case management.

In the past, when locally developed or “unique” software systems have been implemented at UC Davis, the result has been more work for the faculty and many additional problems rather than an improvement in efficiency. Examples of software changes that are not obvious improvements for the faculty are DaFis and MyTravel with some faculty including Smartsite in the list of problematic software.

A weakness of past software changes is that staff members in individual departments are not properly trained on a continuing basis. As a result, it takes more faculty time to figure out how to use the system. Many faculty members on campus are concerned that this problem will be exacerbated by the shared service model. Having staff working in individual departments on finance and HR issues is useful when faculty members come to know the person well and to have a good working relationship with them. As a result they are better able to manage finances and HR issues on their research grants.

Finally, the creation of this system should not have a negative effect on the campus’s educational missions, including teaching and research.
No response at this time.
Faculty Welfare

March 14, 2011 4:33 PM

The Academic Senate, Davis Division, Faculty Welfare Committee will not be providing a response to the HR and Finance Case Management for Shared Service Center Concept (PPM 200-45).
Information Technology

March 2, 2011 10:09 AM

No response at this time.
CPB has reviewed the PPM 200-45 Request for the HR & Finance Case Management for Shared Service Center system. CPB agrees in principle that standardizing administrative operations and efficiency is a good idea. However, individual faculty and departments have special needs that must be met and in some cases are comprised by centralization and standardization. In addition, it is crucial that any new system work with multiple computer platforms including Mac, PC, and Linux. Finally, and most important, the creation of this system should never have a negative effect on the campus's educational missions, including teaching and research.